

#### **TCOLE Training Requirements**

OSS Academy® provides the following Texas Commission on Law Enforcement (TCOLE) Training Requirements document for your review and consideration.

Should you have specific questions regarding individual licensing requirements, we recommend that you contact TCOLE directly (512-936-7700).

As a courtesy, we have imbedded hyperlinks to our courses within the document for each Course or Approved Equivalent. Please note, we do not want to insinuate that these links are also on the TCOLE website or TCOLE downloadable forms. We simply provide our course links as a reference.

The information attached was obtained from the (TCOLE) website. <u>Click here</u> to see the most up-to-date TCOLE information.

#### **Contact Information**

To learn more about OSS Academy® and what we can do to advance your law enforcement education or meet your agency needs with high impact, cost effective online or instructor led training, contact a course development specialist or our <u>Training Coordinator</u> at 281-288-9190 (Ext. 205).

Looking forward to serving you, or answering your questions, I remain

Your Friend and Servant, OSS Academy®

David Lee Salmon II Training Coordinator

> We Serve & Protect those who Protect & Serve America Everyday™ 19018 Candleview Drive ● Spring, Texas 77388 ● 281-288-9190 www.ossfirst.com ● customer.service@policetrainingcenter.com

Individuals not appointed with a department must go thru one of our Training Providers to complete the required training listed above. TCOLE will not accept training that is not thru one of our providers.

#### Licensed Peace Officers (includes County Sheriffs and Deputy Constables):

Current 2-year Training Unit: (09/01/23 - 08/31/25):

A minimum of 40 hours of training to include the current Legislative Update course #3188, 16 hours of ALERRT training\*, Finding Wellness - Building a Healthier Life (#4202, Trauma-Informed Approach to Sexual Assault Investigations (#470 or #4070)\*\*

\*The following course numbers count towards the ALERRT training mandate: #3381, #3380, #3376, #3377, #3394, #3393, #3317, #3318, #3311, #3382, #3392, #3312, #3315, #3605, #3606, #3355, #78052, #667371.

\*\*If not completed in the 09/01/2021-08/31/2023 unit.

#### Current 4-year Training Cycle: (09/01/21 - 08/31/25):

Licensed Peace Officers <u>without</u> Intermediate (or higher) Proficiency Certification must complete: Cultural Diversity (#3939 or #394), Crisis Intervention (#3843 or #1850), Special Investigative Topics (#3232), De-escalation (#1849)

Additional mandated courses:

Peace Officers first licensed on or after 01/01/2011: Human Trafficking (#3270) within 2 years of initial licensing date – unless the course was included in BPOC.

Peace Officers first licensed on or after 01/01/2016: Canine Encounters (#4065) within 2 years of initial licensing date - unless the course was included in BPOC.

Peace Officers first licensed on or after 03/01/2016: Interacting with Deaf and Hard of Hearing Drivers (#7887) within\_2 years of licensing date – unless the course was included in BPOC.

Peace Officers first licensed on or after 04/01/2018: 40-hr CIT (#1850) <u>within</u> 2 years of licensing date – unless course was included in BPOC. Peace Officers licensed <u>PRIOR</u> to 01/01/2018: Civilian Interaction Training Program (#304187 by 01/01/2020. All others <u>within</u> 2 years of initial licensing date – unless course was included in BPOC.

#### **Constables and Deputy Constables:**

#### Constables:

□ New Constable Training (#3742) thru LEMIT within 2 years of being appointed/elected.

Continuing Education (#3743) thru LEMIT each 4-year training cycle thereafter.

□ Civil Process (#1415) exclusively thru Texas Justice Court Training Center (TJCTC) at Texas State University each 4-yr training cycle.

□ 16 hours of ALERRT training every 2-year unit

\*This mandate overrides the afore mentioned Unit and Cycle requirements, but not the "Additional Mandated Courses"

#### **Deputy Constables:**

In addition to the afore mentioned "Licensed Peace Officer" requirements, the Civil Process course (#3131) must be completed each 4-yr training cycle.

#### **Police Chiefs:**

□ Must take 80 hours of New Chief's Training - New Chief Development Program (TCOLE 3780) AND Texas Police Chief Leadership Series (TCOLE 3740) within 2 years of first appointment as Texas Chief of Police.

□ Must take Chief's Continuing Education - Texas Police Chief LEadership Series (TCOLE 3740) - each Unit, thereafter. Course #3740 will contain 8 hours of ALERRT training, however, an additional 8 hours of ALERRT training must be obtained.

\*This mandate overrides the aforementioned Peace Officer Unit and Cycle requirements, but not the "Additional Mandated Courses".

#### **County Jailers:**

Cultural Diversity course (#3939 or #394) every 4-yr training cycle by 08/31/2025. If you have an active Peace Officer license and a Peace Officer Intermediate Proficiency Certificate or higher, you do not need to complete Cultural Diversity.

#### **Telecommunicators:**

Current 2-year Training Unit: (09/01/23 - 08/31/25):

□ A minimum of 20 hours of training to include Cardiac Emergency Communications (#786)\*.

\*A current, nationally recognized CPR certification is required in order to enroll.

# Legislatively Mandated Training – PEACE OFFICERS

Training Cycle: 09/01/2021 – 08/31/2025 The 1<sup>st</sup> Training Unit: 09/01/2021 – 08/31/2023 **COMPLETED** The 2<sup>nd</sup> Training Unit: 09/01/2023 – 08/31/2025

# Licensed Peace Officer:

#### 4-year Training Cycle: (9/1/21-8/31/25):

☐ If you do not have an Intermediate Proficiency Certificate or higher, the following will be required for completion:

- Crisis Intervention Training (#3843 or #1850)
- Cultural Diversity (#3939 or #394)
- De-escalation Techniques (#1849)
- Special Investigative Topics (#3232)

#### 2-year Training Unit: (9/1/23-8/31/25):

A minimum of 40 hours of training to include:

- Legislative Update course (#3188)
- 16 hours of ALERRT training\*
- Finding Wellness Building a Healthier Life (course #42027 in-person or on MyTCOLE 3.0.
- Trauma-Informed Approach to Sexual Assault Investigation MyTCOLE 3.0 online course #470 or in-person training course #4070), if not completed in the 9/1/21-8/31/23 unit. An equivalent to this course will be #3264 Special Investigator Certification.

#### **Deputy Constables:**

In addition to the aforementioned "Licensed Peace Officer" requirements, Civil Process (#3131) must be completed in the 4-year training cycle.

#### \*A note on ALERRT training:

The passage of Senate Bill 1852 requires **all peace officers to attend ALERRT Level 1 training at least once** prior to 8/31/2027. Courses which will satisfy this requirement include #3311, #3313, and train-the-trainer #3315. This new law also requires that every peace officer complete 16 hours of ALERRT training every two-year unit going forward.

Peace officers who have previously completed course #3311, #3313, or #3315 and have at least one of these courses documented on their TCOLE training record do not need to repeat ALERRT Level 1 training; however, they must take at least 16 hours of ALERRT training during this 2-year training unit before 8/31/2025. Courses which will satisfy the 16-hour requirement are included in the approved list below. (*Continued on next page*)

# Legislatively Mandated Training – PEACE OFFICERS

Training Cycle: 09/01/2021 – 08/31/2025 The 1<sup>st</sup> Training Unit: 09/01/2021 – 08/31/2023 **COMPLETED** The 2<sup>nd</sup> Training Unit: 09/01/2023 – 08/31/2025

Peace officers who do NOT have course #3311, #3313, or #3315 documented on their TCOLE training record are encouraged to complete course #3311 during this current training unit prior to 8/31/2025 as their 16-hour continuing education requirement if at all possible. If not completed during this training unit, they MUST have completed #3311 prior to 8/31/2027 in accordance with Senate Bill 1852.

The following ALERRT course numbers count towards the training mandate:

- 3381 ALERRT AAIR
- 3380 ALERRT AAIR Train the Trainer
- 3376 ALERRT Breaching for 1st Responders Train the Trainer
- 3377 ALERRT ERASE Train the Trainer
- 3394 ALERRT Exterior Response to Active Shooter Events
- 3393 ALERRT First Resp. Medical Train the Trainer
- 3317 ALERRT First Responder Breaching
- 3318 ALERRT First Responders Operating in Low Light
- 3311 ALERRT Level 1
- 3382 ALERRT SORD
- 3392 ALERRT SORD Train the Trainer
- 3312 ALERRT Update
- 3315 ALERRT- Level 1 Train the Trainer
- 3357 ALERRT First Responder Medical
- 3607 ALERRT Active Shooter Response Incident Mgmt
- 3606 ALERRT Medical Advanced Skills Class
- 3355 ALERRT Level 1 Instructor Recertification online
- 78052 Active Attack Emergency Communications
- 667371 Active Attack Event Response Leadership
- 3356 ALERRT Fire As a Weapon online



#### **Basic Peace Officer Proficiency Certification Requirements Chart**

Commission Rules 221.1 and 221.3

#### **Requirements:**

- An active license or appointment
- 1 year of service
- Completion of required courses

The system will update once the year of service and course requirements are met and posted to the PSR.

#### **Required Courses**

The following courses must be completed from each category, or its equivalent, to qualify for the Basic Peace Officer Certification.

Course No.	Personnel Orientation
1999	Personnel Orientation (submitted by dept. if licensed on or after 6.1.1998)

# Course No.Field Training3722Peace Officer Field Training (if licensed on or after 6.1.2004)

	Human Trafficking		Equivalent
3270	Human Trafficking 🔤	3271	Advanced Human Trafficking
		3268	SAFVIC Human Trafficking Investigator (2)
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)



## Intermediate Peace Officer Proficiency Certification Requirements Chart

Commission Rules 221.1 and 221.3

#### **Requirements:**

- An active license or appointment
- Must hold Basic Peace Officer Certification
- Completion of training hours and service time
- Completion of required courses

#### **Training Hours and Service Time**

An officer must have the following years of service <u>with</u> the required training hours to be eligible for the Intermediate Peace Officer Certification. If an officer has education and/or military service, it will count towards training hours required. \*The system will update once hours, years of service, and course requirements are met and posted to the PSR.

Years of	Total Training Hours		<u>OR</u>	
Service	Required	Education		Military Service
8	400			
6	800			
4	1200			
2	2400			
4		Associate degree	OR	2 years
2		Bachelor's or higher	OR	4 years

#### **Required Courses**

The following courses must be competed from each category, <u>or</u> its equivalent, to qualify for the Intermediate Peace Officer Certification.

Course No.	Child Abuse
2105	Child Abuse Prevention and Investigation

Course No.	Crime Scene Investigation	Course No.	Equivalent
2106	Crime Scene Investigation	40052	TFSA Forensic Technician

Course No.	Use of Force
2107	Use of Force

Course No.	Arrest, Search and Seizu	
2108	Arrest, Search and Seizure	

Course No.	Spanish	Course No.	Equivalent
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for L.E Test Out
		34001	Spanish for L.E On Patrol
		22109	Spanish for Telecommunicators

Course No.	Identity Thef	Course No.	Equivalent
3277	Identity Theft	1000643	BPOC (643)
		1000667	BPOC (667)
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Asset Forfeitur <u>e</u>	Course No.	Equivalent
3255	Asset Forfeiture 📩	3257	Asset Forfeiture and Racial Profiling
		1000643	BPOC (643)
		1000667	BPOC (667)
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Racial Profiling	Course No.	Equivalent
3256	Racial Profiling	3257	Asset Forfeiture and Racial Profiling
		1000643	BPOC (643)
		1000667	BPOC (667)
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Human Trafficking	Course No.	Equivalent
3270	Human Trafficking	3271	Advanced Human Trafficking
			SAFVIC Human Trafficking
		3268	Investigator (2)
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Crisis Intervention Training	Course No.	Equivalent
1850	Crisis Intervention Training (40 hr.)	1000667	BPOC (667)
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Hearing Impaired Drivers	Course No.	Equivalent
	Interacting with Drivers		
7887	Deaf/Hard of Hearing	1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	De-escalation Techniques	Course No.	Equivalent
1849	De-escalation Techniques	1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Missing and Exploited Persons	Course No.	Equivalent
3275	Missing and Exploited Persons	782096	DPS Interdiction for Protection of Children
		53268	Advanced Child Abuse Investigations
		53267	ACA Module 3 - Special Topics & Resources
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

#### **Child Safety Check Alert**

Course No.	List	Course No.	Equivalent
4068	Child Safety Check Alert List	53268	Advanced Child Abuse Investigations
		53269	ACA Module 1 - Laws and Dynamics
		53270	ACA Module 2 - Interviewing & Interrogating Tech
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Canine Encounters	Course No.	Equivalent
4065	Canine Encounters	6048	Canine Handlers Training
		62040	Defensive Tactics - Canine Encounters
		62041	Texas Specific - Shoot Don't Shoot
		62042	Defensive Tactics - Canine Encounters - Train the Trainer
			Canine Courses prior to 1.01.16. Reported as '0'
		9988	hour
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Cultural Diversity	Course No.	Equivalent
3939	Cultural Diversity	39393	DPS Cultural Diversity - Online
		394	Cultural Diversity TCOLE
		3737	New Supervisor's Course
		786106	DPS Leadership Development Course

Course No.	Special Investigative Topics	Course No.	Equivalent
3232	Special Investigative Topics	3264	Special Investigative Certification
		3265	Special Investigator Train the Trainer
		3737	New Supervisor's Course
		786106	DPS Leadership Development Course
		3261 SAFVIC Module 1	
		3262	SAFVIC Module 2
			SAFVIC Module 3 *All three SAFVIC courses must be
		3263	completed in 2-year unit

\*\*Note: The four courses listed below, completed <u>before</u> 12/31/2013, must be on PSR to count towards Special Investigative Topics.

- 3214 Family Violence Web with Exercises
- 3224 Child Abuse Web with Exercises
- 3244 Sexual Assault Web with Exercises
- 3254 Sex Offender Characteristics Web with Exercises



### Advanced Peace Officer Proficiency Certification Requirements Chart

Commission Rules 221.1 and 221.3

#### **Requirements:**

- An active license or appointment
- Must hold Basic and Intermediate Peace Officer Certification
- Completion of training hours and service time
- Completion of required courses

#### Training Hours and Service Time

An officer must have the following years of service <u>with</u> the required training hours to be eligible for the Advanced Peace Officer Certification. If an officer has education and/or military service, it will count towards training hours required. \*The system will update once hours, years of service, and course requirements are met and posted to the PSR.

Years of Service	Total Training	<u>OR</u>		
	Hours Required	Education		Military Service
12	800			
9	1200			
6	2400			
6		Associate degree	OR	2 years
5		Bachelor's or higher	OR	4 years

#### **Required Courses**

The following courses must be completed from each category, <u>or</u> its equivalent, to qualify for the Advanced Peace Officer Certification.

Course No.	Human Trafficking	Course No.	Equivalent
3271	Advanced Human Trafficking	3268	SAFVIC Human Trafficking Investigator

Course No.	Crisis Intervention Training	Course No.	Equivalent
1850	Crisis Intervention Training (40 hr.)	1000667	BPOC (667)
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Missing and Exploited Perso <u>ns</u>	Course No.	Equivalent
3275	Missing and Exploited Persons	782096	DPS - Interdiction for Protection of Children
		53268	Advanced Child Abuse Investigations
			ACA Module #3 Special Topics &
		53267	Resources
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Child Safety Check Alert List	Course No.	Equivalent
4068	Child Safety Check Alert List 🚟	53268	Advanced Child Abuse Investigations
		53269	ACA Module 1 - Laws & Dynamics
		53270	ACA Module 2 - Interviewing & Interrogating Tech
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	Canine Encounter	Course No.	Equivalent
4065	Canine Encounters	6048	Canine Handlers Training
		62040	Defensive Tactics - Canine Encounters
		62041	Texas Specific - Shoot Don't Shoot
		62042	Defensive Tactics - Canine Encounters - Train the Trainer
		9988	Canine courses prior to 01/01/2016. *Reported as '0' hours
		1000696	BPOC (696)
		1000720	BPOC (720)
		10011	Academic Alternative Program (696)

Course No.	De-escalation Techniques	Course No.	Equivalent
1849	De-escalation Techniques	1000696	BPOC (696)
		1000720	BPOC (720)
		1000736	BPOC (736)
		10011	Academic Alternative Program (696)



# Master Peace Officer Proficiency Certification Requirements Chart Commission Rules 221.1 and 221.3

#### **Requirements:**

- An active license or appointment
- Must hold a Basic, Intermediate and Advanced Certification
- Completion of training hours and service time

\*The system will update once hours and years of service are met and posted to the PSR.

Years of Service	Total Training Hours Required			
rears of Service	Total Training Hours Required	Education	<u>OR</u>	Military Service
20	1200			
15	2400			
12	3300			
10	4000			
12		Associate Degree	OR	2 years
9		Bachelor's Degree	OR	4 years
7		Master's Degree	OR	5 years
5		Doctorate/JD	OR	8 years



#### **Basic Jailer Proficiency Certification Requirements Chart**

Commission Rules 221.1 and 221.3

#### Requires

an active license or appointment 221.1

#### 1 year of service AND

Courses (submitted by department)				
1999 Personnel Orientation (if licensed on or after 6.01.1998)				
3721	County Correction Officer Field Training (if licensed on or after 6.01.2004)			

Once <u>ALL</u> requirements have been met the system updates your file. Actual certificates may be ordered from your "<u>My TCOLE Account, My Records, Awards</u>.



#### Intermediate Jailer Proficiency Certification Requirements Chart

Commission Rules 221.1 and 221.3

#### Requirements

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an active license or appointment

**Basic Jailer Certificate** 

Required training hours and years of service per chart.

Hours	OR	Education	OR	Military Service Training Credit	AND	Years
400						6
800						4
1200						2
2400						1
		Associate's degree		2 Years		2
		Bachelor's or higher		4 Years		1

221.1

If Basic Jailer Proficiency Certificate was issued after 3.01.1993,

one course from each category or the equivalent, once during career.

	COURSES		EQUIVALENT
	Suicide Detection		
3501	Suicide Detection and Prevention in Jails	1120	2018 Basic County Corrections
<u> </u>		91209	EPCSO Basic County Corrections Course
	Inmate Rights and Privileges		
3502	Inmate Rights and Privileges	]	
	Interpersonal Communications	_	
3503	Interpersonal Communications in the Correctional		
	Use of Force	-	
3504	Use of Force in a Jail Setting	]	
	Spanish		Equivalent
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		34001	Spanish for Law Enforcement on Patrol
		34002	Spanish Corrections on Patrol
		2111	Spanish for Law Enforcement – Test out

#### **Advanced Jailer Proficiency Certification Requirements Chart**

Commission Rules 221.1 and 221.3

221.1

#### Requirements

an active license or appointment Basic Jailer Certificate Intermediate Jailer Certificate

Hours	OR	Education	OR	Military Service Training Credit	AND	Years
800						8
1200						6
2400						4
		Associate's degree		2 Years		6
		Bachelor's or higher		4 Years		4



#### Master Jailer Proficiency Certification Requirements Chart

Commission Rules 221.1 and 221.3

221.1

#### Requirements

an active license or appointment Basic Jailer Certificate Intermediate Jailer Certificate Advanced Jailer Certificate

Hours	OR	Education	OR	Military Service Training Credit	AND	Years
1200						20
2400						15
3300						12
4000						10
		Associate's		2 Years		12
		Bachelor's		4 Years		9
		Master's		5 Years		7
		Doctorate/JD		8 Years		5



# **Basic Telecommunicator Proficiency Certification Requirements Chart**

Commission Rules 221.1, 221.3

#### Requirements

an active license or appointment 1 or more years of service **AND (**within the last six (6) months)

	COURSES	E	EQUIVALENT
3812	TDD/TTY for Telecommunicators (within the last six (6) months)	412	TDD/TTY D.E.
		396	TRS & Emergency Technology
		397	Deaf Culture
			Crimes Against People with Disabilities
		399	Understanding ASL & Use of Interpreters
		400	Emergency Management for People with Disabilities
		401	Effective TTY Call Processing
		402	ADA Laws and Regulations

#### AND

	COURSES		EQUIVALENT
1013	Basic Telecommunicator Certificate Course	1080	2019 Basic Telecommunicator Course
1999	Personnel Orientation (submitted by dept. if appointed after 1.01.2014)		
2120	Crisis Communication Telecommunicator (if appointed after 12.01.2011)	420	Crisis Communications D.E.
		1080	2019 Basic Telecommunicator Course
3720	Telecommunications Field Training (if reported after 6.1.2004)		

#### OR

#### COURSES

1080	2019 Basic Telecommunicator Course
1999	Personnel Orientation (submitted by dept. if appointed after 1.01.2014)
3720	Telecommunications Field Training (if reported after 6.1.2004)



# Intermediate Telecommunicator Proficiency Certification Requirements Chart

Commission Rules 221.1, 221.3

#### Requirements

an active license or appointment Basic Telecommunicator Certificate 2 years of service 120 hours of training

## AND (within the last six (6) months)

		EQUIV	ALENT
3812	TDD/TTY for Telecommunicator (within the last six (6) months)	412	TDD/TTY D.E.
		396	TRS & Emergency Technology
		397	Deaf Culture
		398	Crimes Against People with Disabilities
		399	Understanding ASL & Use of Interpreters
		400	Emergency Management for People with Disabilities
		401	Effective TTY Call Processing
		402	ADA Laws and Regulations

**AND** One course from each category or the equivalent, once during career.

COURSES			EQUIVALENT
C	ultural Diversity		
3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Opline
		3737	New Supervisor's Course (first time supervisor only)
E	thics		Equivalent
3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
С	risis Communications		Equivalent
2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
		1080	2019 Basic Telecommunicator Course

Spanish			Equivalent
2109	Spanish for Law Enforcement	2110 Spanish for Law Enforcement D.E.	
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol



# Advanced Telecommunicator Proficiency Certification Requirements Chart

Commission Rules 221.1, 221.3

#### Requirements

221.1

EQUIVALENT

an active license or appointment Basic Telecommunicator Certificate Intermediate Telecommunicator Certificate 4 years of service 240 hours of training

AND (within the last six (6) months)

### COURSES

#### 3812 TDD/TTY for Telecommunicators 412 TDD/TTY D.E. (within the last six (6) months) TRS & Emergency Technology 396 397 Deaf Culture Crimes Against People with 398 Disabilities Understanding ASL & Use of 399 Interpreters **Emergency Management for** 400 People with Disabilities 401 Effective TTY Call Processing 402 ADA Laws and Regulations

**AND** One course from each category or the equivalent, once during career.

	COURSES		EQUIVALENT
(	Cultural Diversity		
3939	Cultural Diversity	394	TCOLE Learning
		39393	DPS Cultural Diversity - Online
		3737	New Supervisor's Course (first time supervisor only)

Ethics			Equivalent
3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.

Crisis Communications			Equivalent
2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
		1080	2019 Basic Telecommunicator Course
Spanish			Equivalent
2109	Spanish for Law Enforcement	2110	Spanish for Law Enforcement D.E.
		2111	Spanish for Law Enforcement Test-Out
		22109	Spanish for Telecommunicators
		34003	Spanish for 911/Dispatch-On Patrol
		34001	Spanish for Law Enforcement-On Patrol

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# TEXAS COMMISSION ON LAW ENFORCEMENT

# Master Telecommunicator Proficiency Certification Requirements Chart

Commission Rules §221.1 and 221.3

#### Requirements

an active license or appointment Basic Telecommunicator Certificate Intermediate Telecommunicator Certificate Advanced Telecommunicator Certificate 8 years of service 500 hours of training

# AND (within the last six (6) months)

COURSES

Ser.

#### EQUIVALENT

221.1

	OSS		-
3812	TDD/TTY for Telecommunicators (within the last six (6) months)	412	TDD/TTY D.E.
		396	TRS & Emergency Technology
		397	Deaf Culture
		398	Crimes Against People with Disabilities
		399	Understanding ASL & Use of Interpreters
		400	Emergency Management for People with Disabilities
		401	Effective TTY Call Processing
		402	ADA Laws and Regulations

**AND** One course from each category or the equivalent, once during career.

		COURSES	EQUIVALENT	
Cultural Diversity				
	3939	Cultural Diversity	394	TCOLE Learning
			39393	DPS Cultural Diversity - Opline
			3737	New Supervisor's Course (first time supervisor only)

Ethics		Equivalent	
3920	Ethics in Law Enforcement	3925	Ethics for Law Enforcement D.E.
(	Crisis Communications		Equivalent
2120	Crisis Communications Telecommunicators	420	Crisis Communications Telecommunicators D.E.
		1080	2019 Basic Telecommunicator Course

Spanish			Equivalent	
2109	Spanish for Law Enforcement	2110 Spanish for Law Enforcement D.E.		
		2111	Spanish for Law Enforcement Test-Out	
		22109	Spanish for Telecommunicators	
		34003	Spanish for 911/Dispatch-On Patrol	
		34001	Spanish for Law Enforcement-On Patrol	